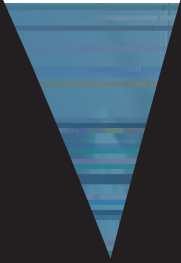




esol





العملية التي تم تنفيذها في إطار مشروع تقييم عمليات CHI، والتي تهدف إلى فهم احتياجات المستخدمين وتحسين جودة الخدمات المقدمة لهم. وقد تم إجراء هذا التقييم بالتعاون مع فريق من الخبراء في مجال تقييم الخدمات، وذلك من أجل تحديد المجالات التي تحتاج إلى تحسين وتطوير.

تمت الموافقة على هذا التقرير من قبل اللجنة المختصة، وذلك في إطار عملية التقييم التي تهدف إلى تحسين الخدمات المقدمة للمواطنين. وقد تم إجراء هذا التقييم بالتعاون مع فريق من الخبراء في مجال تقييم الخدمات، وذلك من أجل تحديد المجالات التي تحتاج إلى تحسين وتطوير.

• **Selection Criteria**

- **Community engagement**
 - **collective process**
 - **broad community engagement**
- **Intended outcomes**
 - **clearly defined**
 - **measurable objectives and outcomes**
 - **specific action plans**
 - **fully integrated into agencies**

• **Community engagement**

- **collective process**
- **broad community engagement**

• **Intended outcomes**

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- **measurable objectives and outcomes**
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- **fully integrated into agencies**

• **Community engagement**

- **collective process**
- **broad community engagement**

Selection Criteria for Case Study Sites:

• **Community engagement**

- **collective process**
- **broad community engagement**

• **Intended outcomes**

- **clearly defined**
- **measurable objectives and outcomes**
- **specific action plans**
- **fully integrated into agencies**

• **Community engagement**

- **collective process**
- **broad community engagement**

• **Intended outcomes**

- **clearly defined**
- **measurable objectives and outcomes**
- **specific action plans**
- **fully integrated into agencies**

• **Community engagement**

- **collective process**
- **broad community engagement**

• **Intended outcomes**

- **clearly defined**
- **measurable objectives and outcomes**
- **specific action plans**
- **fully integrated into agencies**

• **Community engagement**

- **collective process**
- **broad community engagement**



Figure 1

Figure 1 shows four different arrow configurations. The first is a single downward arrow. The second is a downward arrow with a small triangle to its left. The third is a downward arrow with a small triangle to its right. The fourth is a downward arrow with a small triangle below it.

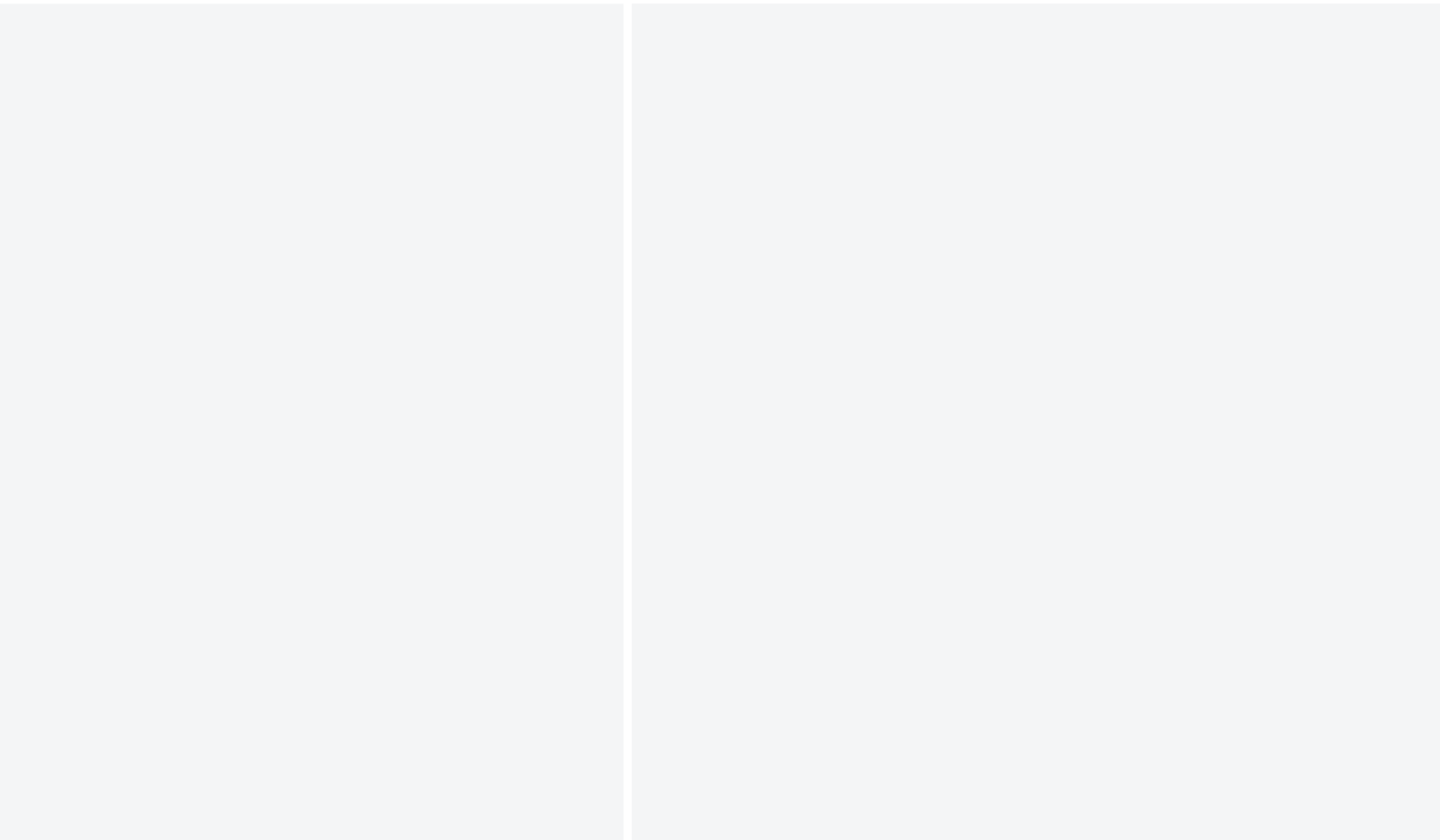
Table 1

Table 1 shows the results of the evaluation. The first column is the configuration, the second is the number of arrows, and the third is the number of triangles. The first row is the single downward arrow, the second is the downward arrow with a small triangle to its left, the third is the downward arrow with a small triangle to its right, and the fourth is the downward arrow with a small triangle below it.

The results show that the single downward arrow is the most common configuration, followed by the downward arrow with a small triangle to its left. The downward arrow with a small triangle to its right and the downward arrow with a small triangle below it are less common.

The results also show that the number of arrows and triangles is related. The single downward arrow has one arrow and no triangles. The downward arrow with a small triangle to its left has one arrow and one triangle. The downward arrow with a small triangle to its right has one arrow and one triangle. The downward arrow with a small triangle below it has one arrow and one triangle.

The results show that the number of arrows and triangles is related. The single downward arrow has one arrow and no triangles. The downward arrow with a small triangle to its left has one arrow and one triangle. The downward arrow with a small triangle to its right has one arrow and one triangle. The downward arrow with a small triangle below it has one arrow and one triangle.



...and we were able to get that done. And then we were able to get that done. And then we were able to get that done. And then we were able to get that done. And then we were able to get that done.

— HEALTHY CHOICES, HEALTHY COMMUNITIES INTERVIEWEE

...and we were able to get that done. And then we were able to get that done. And then we were able to get that done. And then we were able to get that done. And then we were able to get that done.

— KING COUNTY HEALTHIER HOSPITALS COLLABORATIVE INTERVIEWEE

...and we were able to get that done. And then we were able to get that done. And then we were able to get that done. And then we were able to get that done. And then we were able to get that done.

— MONROE COUNTY INTERVIEWEE



Facilitator 2: Collaborating to address multiple requirements to assess community needs.

...and we were able to get that done. And then we were able to get that done. And then we were able to get that done. And then we were able to get that done. And then we were able to get that done.



Facilitator 3: Using multiple approaches to meet assessment requirements.

...and we were able to get that done. And then we were able to get that done. And then we were able to get that done. And then we were able to get that done. And then we were able to get that done.

Partial Shared Assessment and Planning Models:

...and we were able to get that done. And then we were able to get that done. And then we were able to get that done. And then we were able to get that done. And then we were able to get that done.

...and we were able to get that done. And then we were able to get that done. And then we were able to get that done. And then we were able to get that done. And then we were able to get that done.

— HEALTHY BY DESIGN INTERVIEWEE

Full Shared Assessment and Planning Models:

...

— BON SECOURS INTERVIEWEE

Facilitator 4: Creating implementation strategy approaches that fit the context.

Table 2 -

Limited Shared Implementation:

...

... *three-legged stool to one pillar-*

...

...

Full Shared Implementation:

...

TABLE 2:

SITE	ASSESSMENT &	

— CECIL COUNTY COMMUNITY HEALTH ADVISORY COMMITTEE INTERVIEWEE

— HEALTHY BATON ROUGE INTERVIEWEE

— BEXAR COUNTY HEALTH COLLABORATIVE INTERVIEWEE

— SFHIP INTERVIEWEE

Distributed Implementation:



Facilitator 5: Maximizing data resources.

Facilitator 6: Monitoring implementation strategies and health outcomes.

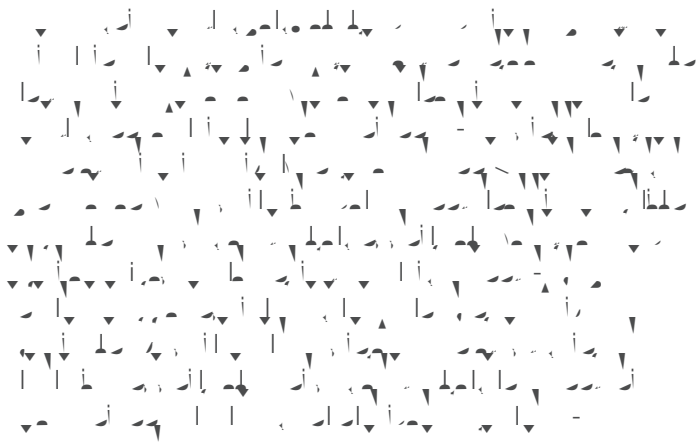
Figure 3

Alignment Challenges

Challenge 1: Clarifying structure, capacity, focus, and strategy.

Challenge 3: Engaging appropriate organizational stakeholders.

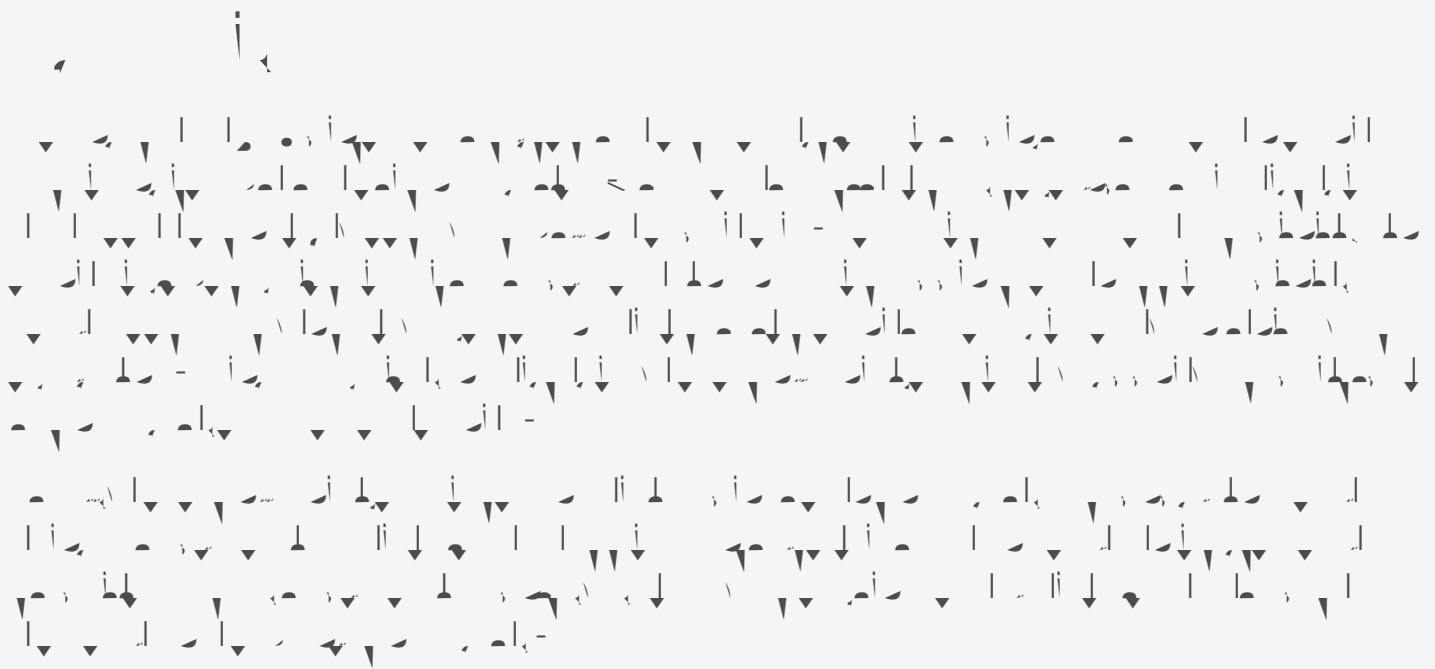
Healthy Baton Rouge: Improving Nutrition and Physical Activity



Monroe County Community Health Improvement Workgroup: Tobacco Use Quitline

Monroe County Community Health Improvement Workgroup: Tobacco Use Quitline

Monroe County Community Health Improvement Workgroup: Tobacco Use Quitline





H-F. Hsieh and S. Shannon, 2005

References

- Crabtree, S. (2005) *Qualitative Health Research*. London: Sage.
- Hsieh, H-F. and Shannon, S. (2005) *Content Analysis and Qualitative Research*. *Medical Care*, 43(9), e1-9.

